



Conveyancing Quality

Excellence in Conveyancing

We are one of the first four firms in the country to be awarded membership of the new Conveyancing Quality Scheme ("CQS"). To obtain this accreditation, we were strictly and rigorously assessed by the Law Society.

This means that we meet the high standards set by the Law Society to make sure that we give our clients an excellent professional conveyancing service. We must comply with the CQS Client Charter.

CQS accreditation requires that we undergo compulsory initial CQS training and further CQS training as required. These training requirements are in addition to the mandatory Continuing Professional Development requirements of the Law Society.

Our performance is monitored by the Law Society CQS team and we are subject to spot-checks and audits. Our continued CQS accreditation and membership is reviewed annually by the Law Society.

The CQS team will obtain client feedback on the quality of our service through customer surveys and these are reviewed by the CQS team every six months. Any complaints that we receive from clients must be reported to the CQS team on a six monthly basis.

The Law Society has issued a national press release regarding CQS.

In addition to the CQS accreditation we also hold Lexcel accreditation for excellence in client care and practice management.

